

# TeleCorder

## 1- 4 channel voice logging recorders

**Compact voice recorders that store recordings on a built-in hard drive or a PC via USB connection**



## TeleCorder

**TC-200F & TC-400F with internal hard drive**

### Record All Your Phone Calls Automatically

If you depend on phone or radio conversations for the success of your business, the TeleCorder is the tool for you! It records all of your calls automatically. To ensure accuracy and proper follow-up, use the TeleCorder to log all of your appointments and business discussions. The TeleCorder automatically maintains a database that allows you to access your important calls by caller ID, dialed digits, length of conversation, or date and time. The TC-02F (two channel) and TC-04F (four channel) recorders store conversation on their internal hard drives. The less expensive UpCorder models (UC-02B and UC-04B) store recordings directly to a PC via USB cable connection and user-friendly software (Win 98/2000/ME/XP).

**Easy to Use** — TeleCorder records all calls for review either immediately after the conversation ends, or at a later time — from a window on your PC (simple plug-and-play connection using the supplied USB cable) or by using the built-in four line LCD display, keypad, & speaker or headset.

**Easy to Install** — External AC power supply, modular phone cables, USB cable, and owner's manual are supplied with each TeleCorder. If you are not connecting to phone lines, optional accessories are also available to enable quick and easy installation. For example, the TSA3LM or TSA-SLM can be used to record all conversations from multi-line phones, analog or digital, via their handset or headset jack.

**Find Calls Quickly** — Searching for specific conversations is as easy as recording. You can

**Hard drive models include built-in LCD display and keypad to play recordings without PC connection**

search by time and date, channel or phone number (if caller ID or DTMF was available). Since recordings are stored digitally, they can be randomly accessed during playback. The display also indicates elapsed versus total time of each recording so that you can seek out specific parts of long conversations. Playback, using either the built-in player or via the USB connection to your PC, does not interfere with recording.

### Manage Your Conversation

Database Conversations are stored efficiently and securely as digital files on either a built-in hard drive (up to 64,000 recordings and 5,600 hours of talk time) or the hard drive of your PC. Recordings from the built-in hard drive can be quickly transferred to your PC through a USB connection.

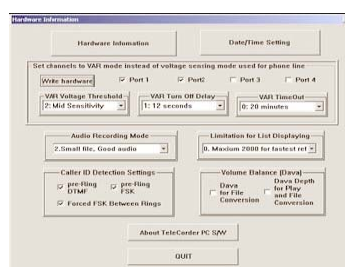
For sensitive applications, passwords can be used to stop others from listening to your conversations. If you fill up all available storage on the built-in hard drive, it will continue to store new conversations by overwriting the older calls. Software supplied with the recorder lets you manage recordings with your PC and convert them to standard WAVE files for easy sharing with clients or colleagues. You can also use your PC to copy the recordings to CD or DVD media for almost unlimited storage.

### Stand-alone or PC Operation

TeleCorders with internal hard drives operate entirely on their own and do not require a PC for operation. Most playback and set-up functions are possible using the built-in keypad and four line LCD display with backlight. However, many



users find it more convenient to manage the TeleCorder from a PC using the supplied USB cable and user-friendly software. When you need to manage the TeleCorder or the recordings stored in the recorder from the PC, simply open the TeleCorder program on your PC and you will be ready to play, sort and



**Cost-effective solution to record conversations from phone lines, phone sets, 2-way-radios, etc.**



**FC-100, FC-200 & UP-400 record to PC hard drive**

search the recordings, change passwords, set time and date, print out lists of recordings, convert recordings to WAVE files, transfer recordings from the TeleCorder hard drive to the hard drive or CD recorder on your PC, manage hardware and software options, etc. The recorders do not have a power up or power down procedure. Simply plug them in to start recording, and unplug to turn off.

### Compatibility: Key to Ease of Use

Recordings that have been transferred from the TeleCorder to a PC or server can be played on any PC with a sound card. The file formats are converted without loss of quality and can be sent by e-mail or copied to storage media such as CD or DVD disks. No special software is required for playing recordings that have been saved to your PC using the included software.

### Meeting or Interview Recording

The TeleCorder can also be used to provide recordings of meetings and interviews. While it is not intended to be a replacement for costly recording systems that can play multiple recordings simultaneously (TeleCorder can only play one recording at a time), with the proper microphone it provides recordings as good as or better than what you would hear if sitting near the microphone. Of course, the microphone can also be used with the TeleCorder for recording memos or dictation. You can store multiple memos, each one time-stamped for later retrieval, with enormous capacity and easy searching. Since the TeleCorder inputs are for linelevel audio, microphones need to have either a built-in or external amplifier. While standard amplified microphones are OK when you talk near the microphone, they are not very good for recording everyone in the room. For room recording, the microphone should have pressure zone audio pick-up, such as the PZ-2LA microphone.

**Compact, economical recorders that document every word of your important conversations — they are inexpensive to purchase, simple to install, and easy to operate**

## TeleCorder : Voice Logger with built-in Hard Drive

### Models TC-02F & TC-04F

2 or 4 channels with built-in hard drive



Front with speaker, LCD display, & keypad



Back with input and output connections  
Recording list as viewed on a PC

- Simultaneously record and playback
- Self-contained, does not require a PC
- Can be controlled from a PC via USB
- Simple plug-and-play installation
- Highly efficient, consumes less than 15 watts

- Archives recordings to PC via USB
- Connects to phone lines, phone instruments, or other line level audio sources
- Economical to purchase and use
- Ideal for long term unattended recording
- High quality audio recordings
- Record from 1, 2, 3, or 4 sources of audio
- Passwords (3) to avoid unauthorized access

ITEM	PORT	CALLED NO	CALLED NO	DATE / TIME	DURATION
10	1	87797904	87797904	03/29/04 08:55:53	1:20
11	1	87797904	87797904	03/29/04 08:48:00	1:20
12	1	827552420	827552420	03/29/04 13:00:20	1:20
13	1	827552420	827552420	03/29/04 13:01:20	1:20
14	1	827552420	827552420	03/29/04 13:02:20	1:20
15	2	179310025391000	179310025391000	03/29/04 10:52:23	2:30
16	2	1867021232	1867021232	03/29/04 08:52:00	1:20
17	1	882110006	882110006	03/29/04 02:00:00	1:20
18	1	827552420	8482599115	03/29/04 12:13:05	2:00
19	2	85275116	85275116	03/29/04 16:40:00	2:30
20	2	85275116	85275116	03/29/04 16:30:00	2:30
21	2	13910002100	13910002100	03/29/04 16:25:50	2:30
22	2	827552420	827552420	03/29/04 16:00:00	4:40
23	2	13910002100	13910002100	03/29/04 13:12:51	9:00
24	2	827552420	827552420	03/29/04 10:20:00	1:20
25	1	13910002100	13910002100	03/29/04 10:40:00	2:00
26	2	85275116	85275116	03/29/04 10:20:00	1:20
27	1	85275116	85275116	03/29/04 10:00:00	2:10
28	2	83237139	83237139	03/29/04 08:40:00	2:10
29	2	1867021232	1867021232	03/29/04 16:40:00	2:00
30	2	13910002100	13910002100	03/29/04 16:00:00	2:30
31	1	8	8	03/29/04 15:40:00	2:00
32	1	827552420	827552420	03/29/04 15:18:44	1:10
33	1	827552420	827552420	03/29/04 14:40:00	1:10

Recording list as viewed on a PC

## TeleCorder : Voice Logger that records to a PC

### Models

FC-100 1 channels

FC-200 2 channels

UP-400 4 channels

record to PC hard drive



Front with power & channel activity lights



### Back with input and output connections

Similar to TeleCorder models TC-200/400, but without the built-in hard drive, display, keypad, speaker, and external power supply, the FC-100/200 and UP-400 are a less expensive alternative to the stand-alone voice logging recorders.

Recordings are stored directly to the hard drive on your PC, and you can use up to four of the UP-400 with a single PC for a maximum of 16 channels.

- Record conversations directly onto the hard drive in your PC via USB connection
- Add or edit text notes for each recording
- Powered by your PC via the USB cable
- Easy plug-and-play hardware & software
- Up to 140 hours of talk time per Gigabyte
- With TeleCorder it is easy to record, copy, playback, email, and delete conversations

**Quickly Pays for Itself** — Have you ever thought of recording your telephone or 2-way radio calls automatically onto the hard disk of your PC? If you carry out important business affairs, there may come a day you will be very thankful that you recorded a call. The diskless TeleCorder can be a valuable and inexpensive addition to your business environment. Your recordings will be available whenever you need them, and you'll have proof of exactly what was said, who said it, and when. The TeleCorder will quickly pay for itself many times over.

**A Very Practical Product** — With the TeleCorder, your PC can record every conversation automatically. No action needs to be taken to record a call, so you cannot forget to make a recording. Supplied software automatically makes a database from which recordings can be retrieved. You can copy, email, or delete conversations immediately after they have been made, or at any time in the future. Your recorded conversations can also be searched by date, phone number, or text notes that you add.

### Many Applications

- Banks and other financial firms
- Call centers, medical offices
- Service firms such as airlines, taxi control centers, pizza delivery, towing firms, etc.
- Private individuals with lots of business contacts or less than perfect memory
- Insurance agencies, insurance adjusters, collection agencies, concrete plants, etc.
- Any firm that needs to document important conversations and be able to verify details of verbal agreements

### TeleCorder Models and Accessories

TC-200 Two channel, internal HDD  
 TC-400 Four channel, internal HDD  
 FC-100 One channel, records to PC  
 FC-200 Two channel, records to PC  
 UP-400 Four channel, records to PC  
 TSA-3LM Telephone handset adapter  
 TSA-SLM Handset adapter w/switch  
 MOD-SC Adapter for radio speaker jack  
 PZ-2LA Conference microphone (PZM)

### Specifications Common to all TeleCorders

Temperature: 0 to 40 degrees Celsius  
 Humidity: 10% - 90%  
 Digital Encoding: Selectable; A-law PCM, G.726 2 bit ADPCM, G.726 3 bit, ADPCM  
 8 bit linear PCM  
 Sampling Frequency: 8000Hz  
 Frequency Response: 340-3400Hz, +/- 3db  
 Connections: RJ-11/RJ14 line inputs, USB 2.0 (12Mbps), +5V DC power for accessories  
 Recording Trigger: Phone line off-hook voltage <20VDC>, VOX from 0.1Vpp to 0.8Vpp  
 Line Impedance: >10M ohm DC, >10K ohm AC  
 Ring Equivalence: <0.1  
 Approvals: FCC Part 68 & Part 15, UL, CE  
 Caller ID: FSK/DTMF  
 Dialed Number: DTMF  
 Guarantee: Twelve month, limited

### Specifications particular to: TeleCorder Models TC-200 & TC-400

Number of Channels: TC-200: 2; TC-400: 4  
 Internal Storage: IDE hard drive  
 Capacity (hours): TC-200 and TC-400: 5,600  
 Capacity (files): 65,536  
 Security: Password (3), Master, PC, & keypad  
 Display: Built-in, 2-1/8" x 3/4", backlit LCD + PC  
 Speaker: Built-in, with external audio jack  
 Size: 6-5/8" x 8-1/2" x 2-3/8"  
 Weight: 3.7 lbs., (not including accessories)  
 Power Requirements: Supplied UL listed 100-240V AC external power adapter, 15W  
 Supplied accessories: Software (for Windows 98/2000/ME/XP), AC power adapter, phone line cables, USB cable, and printed manual

### Specifications particular to: TeleCorder Models FC-100/200 & UP-400

Number of Channels: FC100: 1; FC200: 2 & UP-400: 4  
 Size: 4-3/4" x 7-1/8" x 1-1/4"  
 Weight: 13 oz., (not including accessories)  
 Power: Supplied by host PC via USB cable  
 Capacity: up to 140 hours per gig on hard drive  
 Supplied accessories: Software (compatible with Windows 98/2000/ME/XP), USB cable, phone line cables and printed manual

### Αντιπρόσωπος για την Ελλάδα:

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