

tiptel.comPact 84 U_p 4/Rack

Complete PBX phone system for a reliable and stable communication

The PBX phone system comes with two external S₀ ports, two external/internal switchable S₀ ports, 4 U_{p0} ports to be connected with a digital U_{p0} phone as well as eight analogue ports to be used as extensions for phones and fax machines. The phone system is available in a wall-mounted or rack-mounted version.

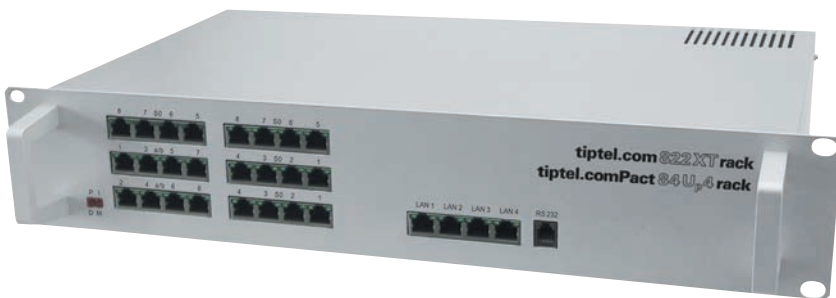
The integrated voice mail system provides every subscriber with an answering machine, which can also be activated via time control. With the integrated switching system calls can be answered and connected, if required also with a music-on-hold function. Likewise, the phone system can function as an automatic call distributor to put calls through or as a voice messaging system.

In combination with the automatic call distribution (ACD) function, time control, call-by-call support and and CTI, this solution optimizes communication processes in companies, which need flexible communication applications. The configuration of the complete phone system is web-based and thus it can be used independently form the operating system used.

Highlights

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84 U_p 4
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- 4 S₀ ports
- 4 U_{p0} ports
- 8 analogue ports (FXS)
- 16 terminals
- Voice mail system included
- Wall-mounted and rack-mounted
- ACD group function with digital phones tiptel 83/85 System S₀ and U_{p0}





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Interfaces/Connections

- 2 S₀ ports external for ISDN connection*
- 2 S₀ ports internal for ISDN or digital phones
- 4 U_{p0} ports internal for digital U_{p0} phones
- 8 analogue ports with caller ID function
- 4 LAN interfaces
- Support of ISDN, point to multipoint and point to point, also mixed

Terminals

- 4 ISDN phones or 2 digital 4-wire phones*
- 4 digital U_{p0} phones
- 8 analogue terminals (phone, fax)

Voice mail system

- 6 hours total capacity
- 48 individual voice mail boxes with 9 individual messages each
- Message transfer per voice information, SMS, single call (missed call)
- 6 different day or night profiles, change of messages manually or time-controlled
- 4 auto attendants (welcoming callers and connecting them on demand with one of nine destinations)
- 2 automatic call distribution systems (message welcoming callers and connecting them with a fixed terminal, queue music)
- 2 information switchboards (welcoming caller and guiding him through the call distribution system)

Features of the phone system

- Team function in connection with the phones tiptel 83 System and tiptel 85 System
- Phone book for 5,000 names/numbers
- Integrated Least-Cost-Router
- Configurable call filter
- TAPI driver for 3rd-party-CTI per LAN
- Switching between 2 voice-channels/connecting over the 2nd voice-channel
- Three-party conference, also with external subscribers
- Call diversion internal/external
- Pick-up function
- Follow-me function
- Automatic CO-line access
- Call-through
- Call-back

Automatic Call Distribution (ACD)

- Definition of call groups (teams), internal and external members
- Dynamic and static groups configurable (log-in and log-out of subscribers possible)
- Different criteria for call diversion adjustable (simultaneous, load-dependant, interval-dependant, linear without timeout, linear with timeout, busy on busy)
- Activation or switching of groups, manually or time-controlled
- Different central phones for each group configurable (for example answering machine)

ISDN features

- Call forwarding (automatically, on busy, (CFB), on no reply)
- Call number suppression
- Three-party conference, switching between lines, hold, consultation call
- Callback on busy, callback on no reply

Configuration

- Web-based configuration, compatible with all existing operation systems (Windows, Mac, OS etc.) no configuration software necessary
- Plug & Play)

Digital phones supported

- tiptel 83 System S₀ or U_{p0}
- tiptel 85 System S₀ or U_{p0}

Dimensions, Weight

- tiptel.comPact 84 U_p 4:
 - 335 x 335 x 100 mm (W x H x D)
 - Approximately 3,1 kg
- tiptel.comPact 84 U_p 4 Rack:
 - 19" rack-mounted, 2 rack units, depth 350 mm
 - Approximately 7,2 kg

Model

- tiptel.comPact 84 U_p 4
- tiptel.comPact 84 U_p 4 Rack

Article No.

- 1041860 (INT)
- 1041862 (INT)

Subject to modifications | 02/2010

* All details refer to the configuration ex works. The devices come with 1 external S₀ port 1 internal S₀ port, 2 S₀ ports, which can be configured either external or internal and with 4 ports, which can be used either as S₀ external/internal or as U_{p0}.